



Warranty Overview

ROBUSTA Window Awning

Warranty

The products covered by this warranty are your property. Upon expiration of the specific limited warranties provided herein, repair of the equipment will be your responsibility. You will be charged for any repairs not covered by this limited warranty. These product warranties apply from the date of installation, except that no warranty will be enforced if purchaser has failed to pay the entire agreed upon purchase price, strictly according to the terms of the contract between the parties.

Limited Warranty

The Robusta retractable window awning has been designed and manufactured to provide a high level of trouble free performance. Accent Industries, Inc., ("Accent") believes in the experienced craftsmanship goes into every one of our sun control products and is pleased to offer this warranty. We suggest that you read it thoroughly. Should you have any questions, please contact your Accent Service Department. Warranty claims do not extend the warranty terms. Warranty registration is not required for warranty coverage.

WARRANTY TERM by Product Category

	<u>Arms</u>	<u>Fabric</u>	<u>Crank/Motor</u>	<u>Electronics</u>	<u>Extrusions</u>
Robusta Retractable Window Awning	5 yr.	10 yr.	5 yr.	5 yr.	10 yr.

What is COVERED

The product warranty covers all defects and materials during the warranty period (specified above, except as otherwise limited herein). Factory workmanship is warranted during the warranty period if the product is returned to the factory. In the event the product must be repaired in the field, and is within our direct field service area, the field labor and expense will be provided free of charge for a period of two years from date of purchase. If the product is returned to the factory for repair within the warranty period it must be sent transportation prepaid. Accent will fix the equipment or parts, or replace them, at its option. If we choose to replace the equipment or parts, we may replace it with reconditioned or equivalent items similar in type and quality. Sunbrella acrylic fabrics are warranted against excessive fading, mildew, or rot. Other fabrics carry the express written warranties of their manufacturer. Starting in 2009 Sunbrella® awning grade fabric is offered with a 10 year limited prorated warranty. 2015 Limited Labor Warranty applies to all products sold in 2015, or newer products, installed by Accent Awnings™. Awnings or Shades sold prior to 2015 have a 2 year labor warranty.

What is NOT COVERED

- (1) Damage caused by accident, negligence, water pooling, misuse, abuse, alteration, failure to follow instructions, improper operation, civil disorder, windstorm, rainstorm, fire, flood, earthquakes, and other acts of God, or failure to provide a reasonable degree of maintenance, or any other condition over which Accent has no control.
- (2) Damage resulting from repair or attempted repair by someone other than an authorized service representative.
- (3) Holes in fabric caused by mildew. (Mildew may form on the fabric if it is not maintained in a clean condition)
- (4) Minor color changes in the fabric due to ultraviolet rays.
- (5) The cost of loss of time, loss of use, or any consequential or incidental damages, or outside labor.
- (6) Abrasion/deterioration to any fabric or valance caused by its being in contact with any surface that is foreign to the product.

What is LIMITED

- (1) Valance and Binding: Since valances and valance bindings are more subject to fraying as the result of their greater potential for interaction with their environment, the warranty is one (1) Year.
- (2) Crank handles have a warranty of 2 years.
- (3) Installation and electrical hook-up, if done by Accent, carries a warranty of 5 years.
- (4) Adjustment to or replacement of nuts, bolts, plastic caps, etc. carries a warranty of 2 years.
- (5) Powder coating is warranted against excessive peeling for a period of 2 years.

State Law Rights

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusions or limitations may not apply to you.

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